

Responses to Pre-bid Queries						
Tender: TENDER FOR SELECTION OF AGENCY FOR SUPPLY OF IT MANPOWER						
S. No.	RFP Pg. No.	Clasue No.	Calrification Sought/Query	Suggestion	Company	Reply
1	11	Point (e) of Eligibility Criteria The Organization should have experience work order certificate not less than Rs.30 Lacs since Last Three Year.	-	This experience criteria is very low. We request you increase the same by asking one work order of Rs. 80 Lacs or two work orders of Rs. 50 Lacs or	NetCreativeMind Solutions Pvt. Ltd.,Delhi	No Change
2	11	Point (f) of Eligibility Criteria The organization should have had total average annual financial turnover of at least Rs.80 lacs in the last three financial years.	-	We request you to increase this criteria upto 2 Cr. So that financially sound companies may participate.	NetCreativeMind Solutions Pvt. Ltd.,Delhi	No Change
3	11	Point (h) of Eligibility Criteria Bidder should have experience of development & Successful implementation of UIDAI services i.e. Aadhaar Based Authentication System with using KYC services, SUB-AUA, AUA & KUA and either ASA or KSA also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.	1) This experience required from bidding company or proposed manpower. 2) If for bidding company, so why is it required because you will hire manpower who will develop application for you. 3) If it is required from employee then, should bidder submit CVs of proposed manpower.	-	NetCreativeMind Solutions Pvt. Ltd.,Delhi	Experience are required from bidding Company as well as Proposed Manpower, as MPTRIFAC want to enhance the functionality of existing system using Aadhaar related services that is why Bidder as well as the proposed manpower should have experience of development & Successful implementation of UIDAI services i.e. Aadhaar Based Authentication System with using KYC services, SUB-AUA, AUA & KUA and ASA or KSA & Bidder should submit the work order & work Completion certificate along with the CV's and Self Declaration certificate of the same showing
4	11	Point (i) of Eligibility Criteria Bidder must have successfully worked on any Contractor Management Module related application for any Govt Organization or PSU also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.	1) This experience required from bidding company or proposed manpower. 2) If for bidding company, so why is it required because you will hire manpower who will develop application for you. 3) If it is required from employee then, should bidder submit CVs of proposed manpower.	-	NetCreativeMind Solutions Pvt. Ltd.,Delhi	Experience are required from bidding Company as well as Proposed Manpower, as MPTRIFAC requires to develop contractor Management Module that is why required similar work Experience of the bidder as well as the proposed manpower. The Bidder Shall submit the work order & work Completion certificate along with the CV's and Self Declaration certificate of the same showing that required IT

5	11	Point (j) of Eligibility Criteria Bidder must have successfully worked on any Estimate Management Module related application for any Govt Organization or PSU also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.	1) This experience required from bidding company or proposed manpower. 2) If for bidding company, so why is it required because you will hire manpower who will develop application for you. 3) If it is required from employee then, should bidder submit CVs of proposed manpower.	-	NetCreativeMind Solutions Pvt. Ltd.,Delhi	Experience are required from bidding Company as well as Proposed Manpower, as MPTRIFAC wants to develop estimate related functionalities therefore it will be an added advantage if bidder & proposed manpower already have working experience in similar nature of work & Bidder should submit the work order & work Completion certificate along with the CV's and Self Declaration certificate of the same showing that required IT
6	-	Selection method is L1.	-	We suggest you to follow QCBS selection method to get good quality work	NetCreativeMind Solutions Pvt. Ltd.,Delhi	No Change
7	Page No 11, 5	The Organisation should have experience work order certificate not less than Rs.30 Lacs since Last Three Year.		We can Consider Private Work Order too for the same type of Job Done, can be Value more than 50 Lac since	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change
8	Page No 11, 5	The organisation should have had total average annual financial turnover of at least Rs.80 lacs in the last three financial years.		We can Increase Average Annual Turnover upto 1 Cr atleast in last 3 Financial Years	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change
9	Page No- 11, 5 G	Financial bid for only those parties would be opened who has required technical Expertise. Proof of technical expertise would be that bidder has completed at least three works for Govt. Organization/PSU. Submit the Three Work Orders and Work Completion Certificates of the same as proof.(Website development will not be considered as software development for the Instant Tender)		Can Consider Private Work Order to for the Same Materail Management Software and Their Details for Verify	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change is existing Clause as working in Pvt. Organisation and Govt. Organisation are two different mechanism.

10	Page No- 11, 5 H	a) Bidder should have experience of development & Successful implementation of UIDAI services i.e. Aadhaar Based Authentication System with using KYC services, SUB-AUA, AUA & KUA and either ASA or KSA also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.		Why Bidder have Experience in UIDAI or Aadhaar Based KYC services as these ASA KSA Services are only for DMS, and project is for Material Management System then we have to consider same Experience	Cyber Infrastructure Pvt. Ltd. ,Indore	Project is not only for Material Management System .MPTRIFAC wants to enhance the functionality of existing system using Aadhaar related services that is why Bidder as well as the proposed manpower should have experience of development & Successful implementation of UIDAI services i.e. Aadhaar Based Authentication System with using KYC services, SUB-AUA, AUA & KUA and ASA or KSA & Bidder should submit the work order & work Completion certificate along with the CV's and Self Declaration certificate of the same showing that required IT
11	Page No- 11, 5 I	Bidder must have successfully worked on any Contractor Management Module related application for any Govt Organization or PSU also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.		Kindly Consider International Workorder too in this criteria	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change
12	Page- 14, Scope of Work Section 2	The selected agency will be responsible for developing an integrated software platform, which will serve as single dashboard for monitoring the performance of various internal functional units of MPTRIFAC.		Since Agency got Rewarded for the Work and its Milestone Basis, would request kindly took agencies those having QMS Experience so that they could ensure on time quality Delivery, can Consider CMMI-3 or Above level for same	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change
13				Since its Off shore assignment would request agency must be have good strenght of technical resources so that agreed and decidetive milestone of	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change

14	Page No- 11, 5 G	Financial bid for only those parties would be opened who has required technical Expertise. Proof of technical expertise would be that bidder has completed at least three works for Govt. Organization/PSU. Submit the Three Work Orders and Work Completion Certificates of the same as proof.(Website development will not be considered as software development for the Instant Tender)		Can Consider Private Work Order to for the Same Materail Management Software and Their Details for Verify	Cyber Infrastructure Pvt. Ltd. ,Indore	No Change
15	Page No. 11	Section 5. ELIGIBILITY CRITERIA :Bidder must have successfully worked on any Contractor Management Module related application for any Govt Organisation or PSU also bidder should submit the self-declaration certificate along with required IT manpower for showing experience in similar nature of work.		Request to amend the clause as "Bidder must have successfully worked on any Contractor Management Module related application for any Govt Organization or PSU or private also bidder should submit the selfdeclaration certificate along with required IT manpower for showing experience in similar nature of work"	M/s Precise Automation and Robotics Jaipur	No Change
16	Page No. 11	Section 5. ELIGIBILITY CRITERIA Bidder must have successfully worked on any Estimate Management Module related application for any Govt Organisation or PSU also bidder should submit the self-declaration certificate along with required IT manpower for showing experience in similar nature of work.		Request to amend this clause as "Bidder must have successfully worked on any Estimate Management Module related application for any Govt Organization or PSU or private also bidder should submit the self-declaration certificate along with required IT manpower for showing experience in similar nature of work."	M/s Precise Automation and Robotics Jaipur	No Change

17	Page No. 08	Section 3. Tender Fee and Earnest Money Deposit (EMD)Tender Fee of Rs. 500/- and Earnest Money Deposit of Rs 100,000./- in the form of a Banker's Cheque or Demand Draft drawn on any Commercial Bank in favour of Managing Director, Madhya Pradesh Trade and Investment	We request you to please allow 'EMD' Exemption for MSME/ NSIC firms as per GFR 2017. "As per GFR rule 170 Amended and published 2017. It is required that the organisations registered under Ministry of MSME NSIC, to be exempted form submission of EMD."		M/s Precise Automation and Robotics Jaipur	Please refer Clause No. 3 of section 1 - instructions to bidders of RFP
18	Page 14	Ref Section no.2 (2) / Page 14 Scope Of work	In order to meet the timelines of the deliverables, if the manpower is increased shall there be any variation or		Cyberinformatic Technologies & Services Bhopal	No change
19	Page 14	Ref Section no.2 (2) / Page 14 Scope Of work	In case there is any variation in requirement defined by the department, will be there be any extension in the contract value of the successful		Cyberinformatic Technologies & Services Bhopal	No change
20	Page 12	DEBARRING /BLACKLISTING OF BIDDERS -Clause No. 8 of Important Instruction to Bidders	What shall be the duration for providing the point of view/clarification given to the		Awzpac Technologies & Services Pvt. Ltd.	No Change
21	Page 11	Point No. (d) of ELIGIBILITY CRITERIA The tenderer should not have been blacklisted		The tenderer should not have been blacklisted by Government/PSU across the country	Awzpac Technologies & Services Pvt. Ltd.	Please refer Corrigendum Clause No. 1
22	Page No. 19 & Page No.1	Firm Prices -Clause No. 5 of General Instruction to Bidders mention in Page no.19 & Clause No. 11 of Important Instruction to bidder are contradicting each other		Service tax and other taxes shall be applicable as per prevailing norms at the time of billing. So it should be exclusive from the bid	Awzpac Technologies & Services Pvt. Ltd.	Please refer Corrigendum Clause No. 4
23	Page No.1 9	Termination-Clause no. 15 of General Instruction to Bidders		MPTRIFAC shall notify the contractor giving 60 days notice period which shall be payable as per the task accomplished by the contract	Awzpac Technologies & Services Pvt. Ltd.	No Change

24	Page No.2 5	Clause No. 25 Intellectual Property Rights of Page no.25-As development of Application is done for the TRIFAC only & it is govt. Entity so there is probability that Other organisation / department will required same solution for their organisation as the solution & module is common for all the dept & it is unfair for the vendor who has developed that solution for TRIFAC. So we request you to please incorporate some clause which will become helpful for vendor as well as Dept.		"MPTRIFAC can use this project only for its own but they cannot share the same project to any other organisation / department / vendor/person without taking consent from vendor and vendor also cannot sale the same project to other department/ vendor/person without taking permission from TRIFAC"	IAM Technologies	Please refer Corrigendum Clause No. 2
25	Page No.1 1	Point No. 5 (h) of ELIGIBILITY CRITERIA - Bidder should have experience of development & Successful implementation of UIDAI services i.e. Aadhaar Based Authentication System with using KYC services, SUB-AUA, AUA & KUA and either ASA or KSA also bidder should submit the self declaration certificate along with required IT manpower for showing experience in similar nature of work.	1. Only Aadhaar Authentication System Biometric Based or OTP Based or both shall be required? 2. Will the System should be wholly developed by the Bidder? 3. How will the Identification of the development done and verified?		IAM Technologies	1)Experience in Both Kind of Authentication will be required 2)Yes the System should be wholly developed by the Bidder 3)For Identification of Development, required work Order & Work Completion certificate from bidder's end
26	Page 11	Ref no. 5 (i) of ELIGIBILITY CRITERIA	How will the bidder be verified about the work done by as per the tender requirement?		IAM Technologies	Bidder should Submit the Work Order & Work Completion Certificate for showing experience